

**Context of Aoyama Automotive Fasteners s.r.o.:**

Customer First is Our main and basic conviction .

100% Customer satisfaction is our highest goal.

ACZ Top Management Commit to fulfill requirements of all Customer, interested parties as well as legal requirement

100% Customer satisfaction is achieved through first class Quality of our products – automotive fasteners, of manufacturing processes and on-time delivery.

First Class Quality means delivering of high quality products (in conformance with Customer requirements), in required time and with competitive price.

Therefore, we continously improve our production and administration methods and processes, with aim to achieve the higher quality and cost improvement.

ACZ TopManagement commit to continual improvement of Quality management system as a whole.

We prefer failure prevention (Zero Defect principle) In stead of correction of mistakes.

We promote the system for employees education, qualification improvement, motivation and responsibility together with awareness about importancy of safety at work.

Top Management of ACZ

Jiří Hovad
Manažer Kvality

Yoshihiro Murase
Vice-President a jednatel společnosti